

## WHAT IS CALLCONNECT?

**CallConnect** is a unique bus service whose timetable is not fixed but responds to passenger requests. Routes are different each day depending on the bookings made by passengers. Journey requests can be made by telephone or online. The service is designed to improve transport links in the Oundle, Peterborough and Stamford areas including rural locations in South Lincolnshire, East Rutland, East Northamptonshire and rural communities close to Peterborough.

### Who can use CallConnect?

Everyone! All are welcome to use the service regardless of age or status. You can use the service as frequently as required for anything from shopping or travelling to work or school to a social event or medical appointment. Contact our booking centre and find out how we can help you.

### How do I book a journey?

You can book a **CallConnect** journey by calling our booking team on **0345 263 8153**. When requesting a bus journey, have your membership number and journey details ready. You can also submit your travel requests online at [www.wellandcallconnect.co.uk](http://www.wellandcallconnect.co.uk).

**You can make a booking up to seven days in advance and on the same day with a minimum of one hour's notice.**

*All bookings are subject to availability.*

### Where and when can I go?

**CallConnect's** fleet of minibuses operates throughout the Nene and Welland area including Stamford, Peterborough, Oundle and Thrapston. Each bus has its own clearly defined operating area and you can be picked up and dropped off at any designated location in your service area. Passengers can also request village-to-village journeys as well as undertake 'town' journeys in Stamford and Oundle. CallConnect also operates a regular service from Oundle to Stamford on Fridays. Please see the timetable overleaf.

### Pick up Points

Designated **CallConnect** stops are not always traditional bus stops. Please ask a member of our team to find out the location of your nearest pick-up point. A pick up closer to home may also be available if you have limited mobility, a disability or live in an isolated location. Please ask us for more details.

### Fares

The amount you pay to travel depends on your journey. Each service area is divided into zones – the further you travel, the more you pay. As well as standard single and return tickets, we also offer 10 Journey Multi-buy Saver Tickets which as well as being more convenient, provides discounts compared to standard single and return fares. Children aged between 5-15 pay half the adult fare and under 5's travel free with an accompanying adult. (Child Saver Tickets can also be purchased). Lincolnshire concessionary bus passes are valid on CallConnect at any time. Passes issued outside of Lincolnshire are accepted after 9.30am Mon to Fri and all day Saturdays.

## VISIT LOCAL ATTRACTIONS...

### Stamford

Stamford, 'the finest stone town in England', is in south west Lincolnshire on the River Welland. Stamford is renowned for its historical, religious and architectural wonder. Most visitors are impressed by the 18th and 19th century town houses, built during Stamford's second great period of prosperity in the Stagecoach era.

**Stamford Visitor Information Centre:**  
**01780 755 611**  
[www.visitlincolnshire.com](http://www.visitlincolnshire.com)

### Oundle

Oundle is an ancient market town located in East Northamptonshire on the River Nene, noted for its Farmers Market on the second Saturday of each month as well as a local Market each Thursday.

The town boasts an incredible history which has been inhabited since the Iron Age. Landmarks include one of Oundle's oldest buildings, The Talbot Hotel, rebuilt using some of nearby Fotheringhay Castles ruins and the 17th Century Rose and Crown Inn, said to be haunted by the White Cavalier!

Whether you're looking to shop or discover a little history and enjoy some lunch in this beautiful town, you will find Oundle easy to access with CallConnect.

**Oundle Visitor Information Centre**  
**01832 27 43 33**  
[www.visitnorthamptonshire.co.uk](http://www.visitnorthamptonshire.co.uk)

### Peterborough

Whatever you may be looking for in a city, Peterborough has the perfect mix! From city centre heritage attractions to countyside walks, from watersports to modern art.

Discover Peterborough's history and visit the magnificent Norman Cathedral which provides the most beautiful backdrop to the city. Shopping in Peterborough is also quite a pastime, in fact, you are spoilt for choice - 3 shopping centres, independent stores, regular farmers markets and craft fairs!

**Peterborough Visitor Information Centre:**  
**01733 452 336**  
[www.visitpeterborough.com](http://www.visitpeterborough.com)

### Thrapston

An attractive small town in East Northamptonshire, Thrapston is close to the River Nene and incorporates a great selection of tea rooms, pubs and speciality shops, plus a local Market every Tuesday.

Thrapston boasts a 'claim to fame' by displaying a stone tablet within the Church grounds, built on the site of an ancient castle. It shows the Washington Arms Family stars and stripes, as George Washington himself used to visit his Great-Great Uncle Sir John Washington in the town itself.

Character and charm create a beautiful place to visit and a stroll around Thrapston Lake will always be possible with CallConnect at hand.

**Thrapston Visitor Information**  
**01832 27 43 33**  
[www.visitnorthamptonshire.co.uk](http://www.visitnorthamptonshire.co.uk)

## CONTACTING CALLCONNECT

### Stamford and Welland area

-  **0345 263 8153 or 01733 317 461**
-  **wellandcallconnect@lincolnshire.gov.uk**
-  **www.wellandcallconnect.co.uk**
-  **@callconnectbus**
-  **CallConnect Team**  
**Passenger Transport Unit**  
**Lincolnshire County Council**  
**Crown House**  
**Grantham Street**  
**Lincoln, LN2 1BD**

## OPENING TIMES

### Booking Centre Opening Hours

**Bookings and Helpline:**  
**8am - 6pm Monday - Friday**  
**8.30am - 5pm Saturday**

**Same Day Bookings, Cancellations and Operating Information:**  
**7am - 7pm Monday - Friday**  
**8am - 6pm Saturday**

## NENE & WELLAND CALLCONNECT

serving  
East Rutland, Oundle,  
Peterborough, Stamford  
and Thrapston

Town journeys  
in Stamford  
and Oundle  
available



## THE CALLCONNECT MINIBUS WILL PICK YOU UP FROM:

### Locations served by Nene Valley service:

Achurch  
Apethorpe  
Aldwinckle  
Armston  
Ashton  
Barnwell  
Blatherwycke  
Brigstock  
Bulwick  
Clopton  
Cotterstock  
Deene  
Deenethorpe  
Fotheringhay  
Glaphorn  
Hemington  
Islip  
Kings Cliffe  
Laxton  
Lilford  
Lower Benefield\*  
Lowick

Luddington In The Brook  
Lutton  
Nassington  
**Oundle\***  
**Oundle Town Journeys**  
Pilton  
Polebrook  
Southwick  
Stoke Doyle  
Tansor  
**Thrapston #**  
Thorpe Waterville  
Titchmarsh  
Thurning  
Tywell  
Upper Benefield\*  
Wadenhoe  
Warmington\*  
Wigsthorpe  
Woodnewton  
Yarwell

### Locations served by Stamford service:

Ailsworth\*  
Adlgate  
Apethorpe  
Ashton  
Bainton\*  
Barholm  
Barnack\*  
Barrowden  
Baston  
Belmesthorpe  
Blatherwycke  
Braceborough  
Bretton Centre  
Bulwick  
Burghley House  
Carlby  
Castle Bytham  
Castor\*  
Clipsham  
Collyweston  
Cottesmore  
Deene  
Deenethorpe  
Deeping St James\*

Duddington  
Easton on the Hill  
Peterborough City  
Hospital  
Edith Weston  
Empingham\*  
Essendine  
Exton  
Fineshade Abbey  
Foster's Bridge  
Fotheringhay  
Geeston  
Glaston  
Great Casterton\*  
Greatford  
Greetham  
Harringworth  
Helpston\*  
Kendrew Barracks  
Ketton  
Kings Cliffe  
Langtoft  
Laxton  
Little Bytham

Little Casterton  
Lyndon  
Marholm  
Market Deeping\*  
Morcott  
Nassington  
Newstead  
Normanton  
North Luffenham  
Pickworth  
Pilsgate\*  
Pilton  
**Peterborough\***  
RAF Wittering\*  
Rutland Water  
Ryhall\*  
Seaton  
South Luffenham  
Southorpe  
South Witham  
**Stamford**  
**Stamford Town Journeys**  
Stretton  
Sutton

Swayfield  
Tallington  
Tallington Lakes  
Thistleton  
Thornhaugh  
Tickencote\*  
Tinwell  
Tixover  
Tixover Grange  
Uffington  
Ufford  
Upton  
Wakerley  
Wansford\*  
Werrington\*  
West Deeping\*  
Whitwell\*  
Wilsthorpe  
Wittering\*  
Woodnewton  
Wothorpe

### Locations served by Peterborough service:

Ailsworth\*  
Apethorpe  
Ashton  
Bainton\*  
Barnack\*  
Bretton Centre  
Burghley House  
Castor\*  
Collyweston  
Cotterstock  
Deeping St James\*  
Duddington  
Easton On The Hill  
Fitzwilliam Hospital  
Fotheringhay  
Glaphorn  
Helpston\*  
Kings Cliffe  
Marholm  
Market Deeping\*  
Nassington  
Newstead  
**Peterborough**  
Peterborough City Hospital

Pilsgate\*  
RAF Wittering\*  
Southorpe  
Southwick  
**Stamford\***  
Serpentine Green  
Sutton  
Tallington  
Tallington Lakes  
Tixover  
Tixover Grange  
Tansor  
Thornhaugh  
Uffington  
Ufford  
Upton  
Wansford\*  
Warmington\*  
Werrington\*  
West Deeping  
Wittering\*  
Woodnewton  
Wothorpe  
Yarwell

\*Location served by Stagecoach X4 to Corby, Oundle and Peterborough.

# Connect at Thrapston for buses to Kettering, Rushden, Wellingborough and Northampton.



\*Location served by frequent bus service operated by Centrebus or Delaine Buses. You may use CallConnect from this location if you are not able to use a conventional bus service due to age, disability or mobility impairment or if you wish to travel to a location not directly served by Centrebus or Delaine Buses.

CallConnect can be used for 'town' journeys in Oundle and Stamford and for journeys between Stamford and Peterborough City Hospital.

### In Stamford we drop off and pick up from:

- Stamford Bus Station
- Red Lion Square
- Railway Station
- Waitrose
- Stamford College & Leisure Centre
- Stamford Hospital
- Morrisons

CallConnect is operated by Transport Connect Ltd Mon - Sat 0700 - 1900

CallConnect operates a timetabled service from Oundle to Stamford on Friday's.

R - Request stop.

# - Please note these times read in reverse order

Please call 0345 263 8153 to book or visit [www.wellandcallconnect.co.uk](http://www.wellandcallconnect.co.uk).

Oundle - Stamford	180	
Friday Only	#	
Oundle Market Place	0935	1352
Oundle North Street	0937	1349
Oundle St Peters Rd/ St Wilfreds Rd	0939	1347
Oundle Lime Avenue	0941	1345
Oundle Glaphorn Road	0942	1344
Oundle Rockingham Hills	0944	1342
Glaphorn	R	R
Southwick	R	R
Cotterstock	R	R
Woodnewton Main Street	0955	1334
Apethorpe Church	0959	1330
Kings Cliffe West Street	1003	1326
Kings Cliffe Wood Road	1005	1324
Collyweston Slater	1014	1315
Easton On The Hill Crescent	1019	1310
Easton On The Hill Bluebell Inn	1020	1309
Wothorpe	1024	1305
Stamford Bus Station	1030	1300
Stamford Morrisons	R	R

\*Location served by frequent bus service. You may use CallConnect from this location if you are not able to use a conventional bus service due to age, disability or mobility impairment or if you wish to travel to a location not directly served by a regular bus service.

### In Peterborough we drop off and pick up from:

- Queensgate Bus Station
- Railway Station
- City Hospital
- Fitzwilliam Hospital
- Morrisons
- Bretton Centre (inc Sainsbury's)
- Werrington Centre
- Serpentine Green Shopping Centre
- Kings School

## FIVE STEPS TO BOOKING YOUR JOURNEY...

1. Register your details by calling 0345 2638153 or online at [wellandcallconnect.co.uk](http://wellandcallconnect.co.uk). We will then issue you with your membership number.
2. When you want to make a booking, simply call or go online (details overleaf) and let us know what journey you would like to make. We will need to know the day and times you require, number of passengers and a pick up location and destination.
3. We will confirm your journey times (subject to availability). If we are not able to offer you the exact times you need, we will suggest the nearest available.
4. Go to the pick-up point on the day and at the time you were given. Please note: the CallConnect service can run up to 10 minutes later than the time given when the booking was made.
5. Get on the CallConnect bus and pay your fare or show your concessionary pass. Enjoy the journey!